

TERMS AND CONDITIONS

1. By signing or emailing your consent, you indicate that you have read the entire estimate and agree to have Service Queen perform the work described above for the price(s) listed. You agree to all terms and conditions of this agreement.

2. The information on this form represents the entire agreement between you and Service Queen. **No verbal agreements** between you and Service Queen or its agents and representatives, prior versions of this agreement, or any other communications are part of this agreement. Only the work described in this agreement will be performed and only in the manner described in this agreement.

4. Service Queen agrees to do its best to meet any agreed upon performance dates, but shall not be liable in damages or otherwise for delays because of inclement weather, labor, or any other cause beyond its control; nor shall the authorizing party be relieved of completion for delays.

5. Service Queen occasionally takes pictures and records video and/or sound during particular jobs to be used for training and promotional purposes. The authorizing party grants Service Queen the right to use, publish, and reproduce pictures, video, and sound recordings in any and all media formats for any and all purposes. In addition, the authorizing party waives the right to receive any payment from Service Queen for use of this media.


4. Changes to this agreement requested by you or your agent after crew arrival to your property are subject to approval by the office or Estimator, may require additional charges, and **must be made in writing**. Reductions to the invoice due to canceling part of the work on this agreement are at the discretion of Service Queen and may result in forfeiture of any discounts applied. **Client agrees that all additional work must be discussed with Estimator and not with field employees. XXXXX**


5. Any discrepancies in the work of this agreement or complaints related to the work must be reported, in writing, to Service Queen within 72 hours of the work being performed. **Failure to notify Service Queen in writing within 72 hours of the work being performed is your confirmation that the work was completed to your satisfaction.**

6. In the event of a discrepancy or complaint regarding the work of this agreement, if you refuse to allow Service Queen to return to the property to correct any unsatisfactory work, repair any damage, or complete any incomplete work orders, you agree that all fees of this agreement are due and payable, and no discount will be accepted.

7. In the event of damage to property, other than as described in this agreement, you agree to grant Service Queen the right to repair the damage or hire contractors of its choosing to conduct the repairs. Service Queen is responsible only for repairs to the damaged piece of property and will not be responsible for replacement of anything beyond the damaged piece of property. No damage claim will arise exceeding the total amount of the proposal.

Contact Info

 833-737-8336

 info@servicequeenlandscaping.com

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8. Payment in full is expected immediately upon completion of work and receipt of your final invoice. Interest of 2% per month will be charged to your invoice every 30 days after your invoice is due, unless prior payment arrangements have been made in writing

9. You agree to pay all collection costs and additional sums incurred by Service Queen if your invoice is more than 30 days past due, including but not limited to collection service fees, court costs, attorney's fees, and/or credit agency reporting fees.

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